



E-CONSENT AUTHORIZATION GUIDE

Your quick step-by-step guide to providing e-consent

CUSTOMERS **WITHOUT** AN EXISTING ONLINE ACCOUNT

1. Go to this link: www.communityloanservicing.com
2. Enter your loan info to validate your identity
3. Enter your Username, Password, Email Address for email consent, and Phone # for SMS & Phone system consent.
4. Accept the E-sign Disclosure & Consent language.

If you do not accept, and choose to “skip, you will not be eligible to sign up for paperless or other electronic communications, and the registration process is completed.

Would you like to set up E-Sign Disclosures & Consent?

Please review the E-sign Disclosure & Consent below and agree to proceed.

Terms and Conditions

This Community Loan Servicing, LLC ("Community") Online E-Sign Disclosure and Consent ("Disclosure") applies to all Communications that we may provide you electronically in connection with our website or mobile application, including information we may be required by law to give you "in writing" or electronically with your consent. Please note that consenting to receive Communications under this Disclosure will not automatically enroll you in Paperless Statements. The words "we," "us," and "our" refer to Community, or any affiliate, agent, independent contractor, designee, or assignee that we may, at our sole discretion, involve in the provision of Communications, and the words "you" and "your" mean you, the individual(s) or entity identified on the Account(s). As used in this Disclosure, "Account" means the account you have with us now or in the future.

By checking here, I agree to the above E-sign Disclosure & Consent language.

Would you like to receive paperless communications?

We'll email you when your monthly statement and other important documents are ready to be viewed online instead of sending them via postal mail.

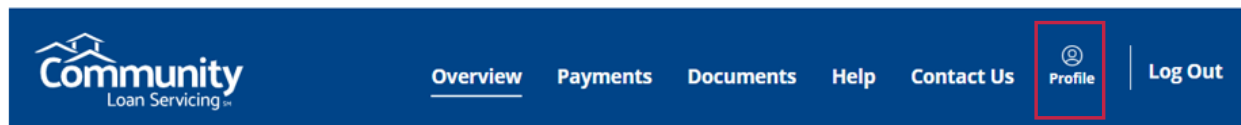
Terms and Conditions

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CUSTOMERS WITH AN EXISTING ONLINE ACCOUNT

1. Click on Profile
2. Go to "E-sign/Paperless" section
3. Check the circle button below the "Term and Conditions" section.
4. Click Accept



Hello CUSTOMER NAME

Total Amount Due
\$2,684.51
Payment Breakdown on 06/01/2020

[Make a Payment](#)

[Set Up Auto Pay](#)

[View Statements](#)

[View Loan Details](#)

Recent Activity [Details](#)

Transaction Applied Date	Due Date	Total Amount Received	Outstanding Principal Balance	Suspense Amount
07/27/2020	07/01/2020	\$0.00	\$142,095.42	(\$1,369.23)
07/27/2020	07/01/2020	\$1,369.23	\$142,481.35	\$1,369.23
07/10/2020	06/01/2020	\$0.00	\$142,481.35	(\$1,369.23)

Profile

Summary

Alerts

E-sign/Paperless

User ID	Mikeiscool	
Password	Edit
Email Address	anthonymsmith@bayview.com	Edit

Summary

Alerts

E-sign/Paperless

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Accept